

## Written Warranty

**Every vehicle repaired at New Hopes Body & Collision is covered by our outstanding warranty. When your vehicle is finished you'll receive a written warranty certificate which reads as follows:**

This certificate assures the repairs to which you and “New Hopes Body & Collision.”, have agreed on. We guarantee the work performed at “New Hopes Body & Collision.”, so long as said vehicle shall remain under the present ownership. Items on the repair order, such as Sublet Work or Sublet Labor, are subject to the guarantee of those suppliers. This warranty shall only apply if the defects occurred under normal driving conditions and not where any vehicle has been subjected to accidents, negligence, abuse or misuse. Specifically excluded from this written warranty are: rust coming through the metal, scratches and gravel marks acquired from driving conditions. This is a fragmented, four part Written Warranty, and specific additional stipulations pertaining to each fragmented part are stated hereafter:

**1. METALWORK:** “New Hopes Body & Collision.”, provides a Lifetime Written Warranty against defective workmanship to include welding and the application of materials utilized in making collision repairs against cracking, flaking, pitting or deterioration. The Shop will, at its' sole option, repair and re-paint any metalwork warranted hereby.

**2. PAINTING, STRIPES AND DECALS:** “New Hopes Body & Collision.” provides a Lifetime Written Warranty on painting related priming and painting work against solvent blistering, peeling, hazing and excessive loss of pigmentation; and, a One (1) Year Written Warranty on the application and adhesion of decorative stripes and decals, excluding defects which are caused by extreme environmental conditions to which the vehicle may be exposed. The Shop will, at its sole option, re-prime, re-paint, re-stripe or re-decal the specific section or sections of the vehicle warranted hereby. Paint Warranty is valid only when paint is applied over original factory finishes that are free of defect.

**3. MECHANICAL REPAIRS:** “New Hopes Body & Collision.” provides a Lifetime Written Warranty on all mechanical repairs pertaining directly to original collision damage, excluding suspension, air conditioning or other electrical assemblies or components. The Shop will, at its sole option, re-repair any mechanical assemble or component warranted hereby.

**4. PARTS:** “New Hopes Body & Collision.” guarantees that parts or materials used are of the first quality. Those parts or materials are subject to the guarantee of that supplier. We will assist you in handling any claim under the supplier's guarantee. We guarantee that used parts or other than original equipment manufactured parts were not used without authorization from you as noted on the Repair Order.

THIS WRITTEN WARRANTY shall not be varied, supplemented, qualified or interpreted by any prior course of dealings.

THIS WRITTEN WARRANTY shall be null and void if the repair is altered, adjusted or tampered with by any person not authorized by the above named shop.